

Office of the Commissioner of Insurance: Administrative actions September 2019

Posted on Wednesday, Oct 16, 2019

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Madison, Wis. — The Office of the Commissioner of Insurance (OCI) is responsible for administering and enforcing the insurance laws of Wisconsin. This includes monitoring the financial and marketing practices of individuals and companies. Each month, OCI publishes the administrative actions it has taken against these entities. The actions are issued by OCI when licensing applicants, or licensed individuals or companies have violated Wisconsin insurance statutes or regulations. In some cases, the individual or company denied the stated allegations but consented to the action taken. OCI strives to ensure fair and honest business practices to protect Wisconsin insurance consumers through this type of transparency. Copies of the administrative orders may be viewed online at ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci.

Any forfeitures paid are deposited in Wisconsin's Common School Fund administered by the Board of Commissioners of Public Lands. Earnings from the Fund are distributed to all public K-12 schools in the state and are used by school libraries to purchase materials such as books, newspapers, and computers.

If you have a question or complaint regarding an insurance company or agent you can use the online complaint form on our website, oci.wi.gov, or contact OCI at 1-800-236-8517.

Allegations and Actions Against Agents

Mohammad Al Shatti, 275 Waite Ln., Apt. 309, Platteville, WI 53818, agreed to the issuance of a conditional, non-renewing insurance license. This action was taken based on allegations of having limited employment authorization from the U.S. Department of Homeland Security.

Robert B. Amstadt, N72 W26901 Kettle Cove Ln., Sussex, WI 53089, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Kashif Bhimani, W127 S9657 Scott Krause Ct., Muskego, WI 53150, agreed to the issuance of a conditional insurance license with certain supervision and reporting requirements. This action was taken based on allegations of failing to disclose a pending criminal charge on a licensing application.

Heidi A. Birchfield, 1202 5th Ave., Antigo, WI 54409, agreed to the permanent revocation of her Wisconsin insurance license and agreed to never reapply for licensure in the future. These actions were taken based on allegations of misappropriating insurance premiums.

Carrie D. Kuranda, 1115 River Park Cir. W, Mukwonago, WI 53149, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Connie L. Osman, N5774 Lyons Rd., Burlington, WI 53105, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Lorenzo Southall, 5124 Churchill Ln., Apt. 5, Middleton, WI 53562, had his application for an insurance license denied. This action was taken based on allegations of owing delinquent child support, having criminal convictions that may be substantially related to insurance marketing type conduct, and being involved in a lawsuit containing allegations of fraud, misrepresentation, misappropriation, or breach of fiduciary duty.

Landon L. Troyer, 682 Serenity Pointe, Ashland, NE 68003, had his application for an insurance license denied. This action was taken based on allegations of having an administrative action taken by FINRA, failing to provide documentation required to complete a licensing application, and committing forgery in the conduct of business.

Allegations and Actions Against Companies

American Medigap, LLC, 766 Brigetta Dr., New Richmond, WI 54017, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

BMT Insurance Advisors, Inc., 15 Garrett Ave., Rosemont, PA 19010, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Barkley Group, The, LLC, 178 S. Main St., Ste. 300, Alpharetta, GA 30009, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Benefits, Inc., 110 Mathis Dr., Ste. 106, Dickson, TN 37055, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Blessed Assurance Group, Inc., 501 Steeple Chase Trl., Salisbury, NC 28144, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Blue Cross Blue Shield of Wisconsin, N17 W24340 Riverwood Dr., Waukesha, WI 53188, was ordered to pay a forfeiture of \$1,000.00. This action was taken based on allegations of failing to comply with a previous examination order related to corporate records.

Burlington Insurance Agency of Wisconsin, 109 S Pine St., Burlington, WI 53105, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

C. Diamond Insurance Agency, Inc., 5538 Long Beach Blvd., Long Beach, CA 90805, had its insurance license revoked. This action was taken based on allegations of

failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Caroline Implement Company, Inc., N2671 County Hwy. G, Marion, WI 54950, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Carpenter Guy Broking, Inc., 1166 Avenue of the Americas, New York, NY 10036, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Compcare Health Services Insurance Corporation, N17 W24340 Riverwood Dr., Waukesha, WI 53188, was ordered to pay a forfeiture of \$1,000.00. This action was taken based on allegations of failing to comply with a previous examination order related to corporate records.

David J. Jackson & Company, LLC, 755 McArdle Dr., Ste. A, Crystal Lake, IL 60014, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Dealer First F&I Advocates, W287 N6236 Blackhawk Dr., Hartland, WI 53029, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Educated Benefits, LLC, 7263 Braxton Dr., Noblesville, IN 46062, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Empower Insurance Agency, LLC, 8515 E. Orchard Rd., Greenwood Village, CO 80111, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Environmental & Energy Underwriting Managers, LLC, 893 Brownsitch Rd., Ste.

105, Slidell, LA 70458, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Family Insurance Corporation, 235 E. Commercial Blvd., Ste. 207, Lauderdale-by-the-Sea, FL 33308, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Fine Art & Collectibles Enterprises, 140 Diamond Creek Pl., Roseville, CA 95747, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

First Professional Brokerage Services, Inc., 350 S Main St., Ste. 311B, Doylestown, PA 18901, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

First Protective Insurance Group, 2501 20th Pl. S, Ste. 300, Birmingham, AL 35223, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Fox World Travel, Inc., 2140 S Washburn St., Ste 100, Oshkosh, WI 54904, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Gaston Alvarez, Inc., 2001 E 4th St., Ste 116-120, Santa Ana, CA 92705, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Great Health Choice, LLC, 3810 Inverrary Blvd., Ste. 402, Lauderhill, FL 33319, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Harbor Insurance Group, Inc., 810 63rd Ave. N, St. Petersburg, FL 33702, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Hayward Land Title Company, 15846 E 3rd St., Hayward, WI 54843, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Hollinger Services, Inc., 220 Lively Blvd., Elk Grove Village, IL 60007, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Ins Comps, LLC, 440 Wells St., Ste. 203, Delafield, WI 53018, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Insurance People of NC, Inc., 1920 Front St., Ste. 750, Durham, NC 27705, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Insurance Services HQ, LLC, c/o Total Insurance Services, Inc., 3175 Commercial Ave., Ste. 200, Northbrook, IL 60062, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Ironshore Insurance Services, LLC, 28 Liberty St., New York, NY 10005, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Ivantage Insurance Solutions, LLC, 2 Oakwood Blvd., Ste 125, Hollywood, FL 33020, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

JJ Walker Agency Health and Medical Insurance, LLC, 1510 66th Ave., Roberts, WI 54023, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

JLC Marketing Direct, LLC, 706 W Cremona St., Seattle, WA 98119, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Jordan Insurance Services and Associates, Ltd., 15859 S Ridgeland Ave., Ste. B, Oak Forest, IL 60452, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Jos. Cacciatore & Co. Insurance Agency, 527 S Wells St., Ste. 600, Chicago, IL 60607, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Joslin-Landis Insurance Agency, Inc., 237 Broad St., Conneaut, OH 44030, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Kuhn & Associates, LLC, 5825 N Family Dr., Parkville, MO 64152, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

M3 Consulting, LLC, 115 Smith St., Ste. 101, Plymouth, WI 53073, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Magnum Insurance Agency Company, Inc., 2250 E Devon Ave., Des Plaines, IL 60018, had its application for an insurance license denied. This action was taken based on allegations of providing false and misleading information on a licensing application, having administrative actions taken by other states, and failing to

respond to inquiries from OCI.

Matthew Lechler Agency, LLC, 2850 24th Ave. S, Ste. 102, Grand Forks, ND 58201, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Michael L. Davis Insurance Agency, LLC, 14780 Watt Rd., Novelty, OH 44072, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Middleton Title, 4515 Ellington Way, Middleton, WI 53562, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Morse Insurance Agency, Inc., 1000 Wekiva Springs Rd., Longwood, FL 32779, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Multi State Commercial Insurance Agency, LLC, 2300 Valley View Ln., Ste. 1025, Irving, TX 75062, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

NANM, LLC, 8400 E Prentice Ave., Ste. 1250, Greenwood Village, CO 80111, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

National Home & Auto Insurance Agency, LLC, 11350 McCormick Rd., EP 3, Ste. LL9, Hunt Valley, MD 21031, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

OTM Insurance Specialists, LLC, 28825 IH 10W, Boerne, TX 78006, had its insurance license revoked. This action was taken based on allegations of failing to name a

Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Old Hickory Insurance Agency, LLC, 12890 Lebanon Rd., Mt. Juliet, TN 37122, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Polar Investment Counsel, Inc., 5853 W Fillmore Dr., West Allis, WI 53219, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Precision Disability, LLC, 6045 N Green Bay Ave., Glendale, WI 53209, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

RIA Risk Management, LLC, 2625 Butterfield Rd., Ste 329W, Oak Brook, IL 60523, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Retirement Solutions Group, Inc., 8515 Douglas Ave., Ste. 10, Urbandale, IA 50322, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Rezilient Direct Corporation, 9433 Bee Cave Rd., Crystal Mountain III, Ste. 210, Austin, TX 78733, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Rivington Insurance Services, LLC, 2920 W Coyle Ave., Chicago, IL 60645, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Securities Service Network, Inc., 9729 Cogdill Rd., Ste. 301, Knoxville, TN 37932,

had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Securus, LLC, 1070 Rte. 34, Ste. S, Matawan, NJ 07747, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Selle Financial Company, 1035 W Huron St., Ste. 402, Chicago, IL 60642, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Southeast Insurance Brokerage Co., 2665 S Bayshore Dr., Ste. 1001, Coconut Grove, FL 33133, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Tabak Law, LLC, 6045 N Green Bay Ave., Glendale, WI 53209, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Topbenefits, LLC, c/o Corporation Trust Company, The, Corporation Trust Center, 1209 Orange St., Wilmington, DE 19801, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Tortuga Resources, LLC, 2940 Suzanne Ct., Green Bay, WI 54311, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Town & Country Insurance Agency, Inc., 10260 Westheimer Rd., Ste. 180, Houston, TX 77042, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Transcend Insurance Solutions, 1123 Butte Ln., Vinton, VA 24179, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Trek Travel, LLC, 613 Williamson St., Ste. 207, Madison, WI 53703, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Uni Worldwide Financial Marketing, Inc., 3805 Crestwood Pkwy. NW, Ste. 260, Duluth, GA 30096, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

VRIS, Inc., 7576 N Ingram Ave., Ste. 102, Fresno, CA 93711, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Waldorf Risk Solutions, LLC, 24 W Carver St., Fl. 1, Huntington, NY 11743, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.

Worldlink Specialty, LLC, 103 Fifth Ave., Saratoga Springs, NY 12866, had its insurance license revoked. This action was taken based on allegations of failing to name a Wisconsin Designated Responsible Licensed Producer (DRLP) and failing to respond to inquiries from OCI.