

WisDOT: Governor Evers visits Madison East DMV

Posted on Tuesday, Mar 26, 2019

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Observes steps to obtain an ID to vote, DMV innovations

Governor Tony Evers today joined Wisconsin Department of Transportation Secretary-Designee Craig Thompson at the Division of Motor Vehicles (DMV) Madison East location to see how customers can obtain an ID to vote.

“We’re thrilled to welcome the Governor here to see how Wisconsin DMVs are working to meet customers’ needs in a more innovative way,” Thompson said. “Also significant is our role in providing Wisconsin voters with secure identification cards.”

DMV Administrator Kristina Boardman showed Governor Evers the many DMV innovations, including:

- The queuing process, which accommodates customers who have electronically submitted their applications and made appointments
- Kiosks for registration renewal transactions
- eNotify to receive renewal notices by email or text

Voting process explained

Noting Governor Evers’ interest in everyone having a proper ID to vote, Boardman explained how the DMV helps customers obtain an ID to vote.

Most Wisconsin voters already have some form of ID needed to vote, including a Wisconsin driver license or ID. There is no separate “voter ID.” ID options are described on the Wisconsin Elections Commission website.

Boardman outlined the documentation requirements to obtain an [official Wisconsin ID card](#). If all documentation is not readily available, the DMV developed the [ID Petition Process \(IDPP\)](#) that can be used to obtain a receipt, which is valid for voting, while the remaining documents or verifications are obtained.

In addition to offering this IDPP service and ID card for voting purposes free of charge, DMV established a voter ID hotline (844) 588-1069 for customers with questions on obtaining an ID to vote. However, any questions regarding voter eligibility, poll locations, voter registration information or other election information should be directed to the [Wisconsin Elections Commission](#).

Madison East DMV is one of the busiest service centers in the state processing 162,000 transactions and conducted 5,373 skills tests last year. It serves an average of 2,615 customers each week and more than 70% of customers receive service in 20 minutes or less.