

Dept. of Workforce Development: Dept. of Administration grants position authority request for 25 additional staff to process unemployment claims

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MADISON – The Department of Workforce Development (DWD) today announced that the Department of Administration has approved DWD’s request for 25 additional positions to help process the unprecedented number of claims for unemployment insurance (UI) caused by the COVID-19 pandemic. Last week, over 110,000 initial claims were received by DWD. Over 98 percent of those claimants were able to file their claim online without needing to contact a claims specialist.

“I appreciate DOA’s swift action in approving this position authority to help process UI claims,” DWD Secretary Caleb Frostman said. “DWD will move quickly to hire, train and get these additional staff members in a position to provide support for out of work Wisconsinites.”