

Dept. of Revenue: Two weeks remain until the May 17 tax deadline

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Wisconsin's tax season was extended to May 17 this year due to COVID-19. To date, 2.55 million tax filers submitted returns out of an expected 3 million.

"This year, like last year, has been a difficult one," noted Secretary Peter Barca. "I'm pleased we are able to better accommodate the needs of Wisconsin's taxpayers both with the extended filing deadline and extended customer service call center hours. The additional time is one small way we can assist our customers during this pandemic."

People may use the free, fast and accurate [Wisconsin e-file](#) online tool to file their state income taxes, or they may choose to use [third-party software from an approved vendor](#). Like other online tools, Wisconsin e-file does the required math to prevent errors and allows direct deposit or withdrawal from a bank account.

DOR encourages taxpayers with questions to [submit them online](#) or call DOR's individual customer service line at (608) 266-2486.

To better accommodate busy customers, the customer service call center is extending its hours from 7:45 a.m. to 5:45 p.m. on Tuesday, May 11 and Thursday, May 13. Regular hours are from 7:45 a.m. to 4:30 p.m. Monday through Friday.

Taxpayers may find helpful resources on DOR's website at www.revenue.wi.gov including:

- a list of [free tax help sites](#) across Wisconsin and more information about them
- an online application that [checks the status of your refund](#)
- a free [mobile app](#) available from the Apple or Android app stores