

OCI: Administrative Actions

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MADISON — The Office of the Commissioner of Insurance (OCI) is responsible for administering and enforcing the insurance laws of Wisconsin. This includes monitoring the financial and marketing practices of individuals and companies. Each month, OCI publishes the administrative actions it has taken against these entities. The actions are issued by OCI when licensing applicants, or licensed individuals or companies have violated Wisconsin insurance statutes or regulations. In some cases, the individual or company denied the stated allegations but consented to the action taken. OCI strives to ensure fair and honest business practices to protect Wisconsin insurance consumers through this type of transparency. Copies of the administrative orders may be viewed online at ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci.

Any forfeitures paid are deposited in Wisconsin's Common School Fund administered by the Board of Commissioners of Public Lands. Earnings from the Fund are distributed to all public K-12 schools in the state and are used by school libraries to purchase materials such as books, newspapers, and computers.

If you have a question or complaint regarding an insurance company or agent you can use the online complaint form on our website, oci.wi.gov, or contact OCI at 1-800-236-8517.

Allegations and Actions Against Agents

Betty F. Augustin, 6121 Hialeah St., Orlando, FL 32808, had her insurance license inactivated and her application for an insurance license denied. These actions were taken based on allegations of having criminal convictions that may be substantially related to insurance marketing type conduct and failing to disclose criminal convictions on a licensing application.

Jeffrey J. Bergum, 1814 Brynwood Trce., New London, WI 54961, agreed to pay a forfeiture of \$1,000.00 and agreed to certain disclosure and reporting requirements. These actions were taken based on allegations of charging application fees to consumers without providing written disclosures.

Shana Chism, 26 Cottonwood Ln., Ward, AR 72176, had her insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture

Christopher Chung, 1078 S Starr Rd., Apache Junction, AZ 85119, had his insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Cole P. Cyr, 323 State St., Apt. 405, La Crosse, WI 54601, had his insurance license revoked. This action was taken based on allegations of failing to comply with the terms of a Stipulation and Order regarding a forfeiture assessment.

Tyler M. Dillenburg, W9040 Cty. Rd. M, Shawano, WI 54166, had his application for an insurance license denied. This action was taken based on allegations of having a criminal conviction that may be substantially related to insurance marketing type conduct; failing to disclose a criminal conviction and an administrative action taken by WIAA on a licensing application, and failing to apply for and obtain a federal crime waiver.

Nicole R. Etter, 4119 N Woodburn St., Shorewood, WI 53211, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Thomas A Griesman, 416 E Washington St., Burlington, WI 53105, had his insurance license summarily suspended and was ordered to cease and desist all insurance intermediary activities. These actions were taken based on allegations of having pending criminal charges that may be substantially related to insurance marketing type conduct and failing to timely report criminal charges.

Joseph A. Hill, 4848 E Roosevelt St., Apt. 3045, Phoenix, AZ 85008, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Kyle S. Jobin, 48646 Gratiot Ave., Ste. 101, Chesterfield, MI 48051, had his

application for an insurance license denied. This action was taken based on allegations of being named in a lawsuit or arbitration containing allegations of misrepresentation, fraud, or unsuitability.

Dianne-Lynn McLester-Heim, N8258 Cooper Rd, Oneida, WI 54155, had her insurance license summarily suspended and was ordered to cease and desist all insurance intermediary activities. These actions were taken based on allegations of having pending criminal charges that may be substantially related to insurance marketing type conduct.

Devonta Moore, 1826 Union St., Charlotte, NC 28205, had his insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Carmen L. Nichols, 920 Barnard St., Antigo, WI 54409, had her application for an insurance license denied. This action was taken based on allegations of having a criminal conviction that may be substantially related to insurance marketing type conduct.

Charity A. Phipps, 3172 Muir Field Rd., Apt. 206, Madison, WI 53719, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Daniel W. Raymaker, 701 Alpine Rd., Algoma, WI 54201, had his application for an insurance license denied. This action was taken based on allegations of owing delinquent child support and failing to respond promptly to inquiries from OCI.

Elena del Carmen Rivera, 4507 Elizabeth St., Laredo, TX 78046, had her application for an insurance license denied. This action was taken based on allegations of having a criminal conviction that may be substantially related to insurance marketing type conduct and failing to respond promptly to inquiries from OCI.

Blaine Sprague, E5455 Hannu Rd., Ironwood, MI 49938, agreed to the voluntary surrender of his Wisconsin insurance license for a minimum period of five years, agreed to pay a \$5,000.00 forfeiture upon reapplication, and agreed to comply with statutory requirements during the period of surrender. These actions were taken based on allegations of submitting health insurance applications without consumer knowledge or authorization using confidential identifying and health information.

Kenneth Jour Tresvant, II, 780 W Packer Ave., Apt. E, Oshkosh, WI 54901, had his application for an insurance license denied. This action was taken based on allegations of owing delinquent child support, having a criminal conviction that may be substantially related to insurance marketing type conduct, failing to disclose an administrative action taken by the State of Michigan on a licensing application, failing to obtain a federal crime waiver, and failing to respond promptly to inquiries from OCI.

Allegations and Actions Against Companies

Accelerated Wealth, LLC, 13570 Meadowgrass Dr., Ste. 100, Colorado Springs, CO 80921, agreed to pay a forfeiture of \$10,000.00; agreed to a two-year conditional insurance license with certain reporting and disclosure requirements; agreed to timely respond in writing to any inquiries from OCI; and agreed to accurately complete all future licensing applications. These actions were taken based on allegations of violating the terms of stipulations and orders in effect for agency owners and failing to fully disclose administrative actions on a licensing application.

Allegations and Actions Against Other Entities

Prime Therapeutics, LLC, 2900 Ames Crossing Rd., Eagan MN 55121, agreed to the issuance of a conditional employee benefits plan administrator insurance license having certain reporting and disclosure requirements. These actions were taken based on allegations of failing to disclose administrative actions on a licensing application and failing to respond timely to inquiries from OCI.