

# Office of the Commissioner of Insurance: Administrative actions December 2020

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**Madison, Wis.** — The Office of the Commissioner of Insurance (OCI) is responsible for administering and enforcing the insurance laws of Wisconsin. This includes monitoring the financial and marketing practices of individuals and companies. Each month, OCI publishes the administrative actions it has taken against these entities. The actions are issued by OCI when licensing applicants, or licensed individuals or companies have violated Wisconsin insurance statutes or regulations. In some cases, the individual or company denied the stated allegations but consented to the action taken. OCI strives to ensure fair and honest business practices to protect Wisconsin insurance consumers through this type of transparency. Copies of the administrative orders may be viewed online at [ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci](https://ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci).

Any forfeitures paid are deposited in Wisconsin's Common School Fund administered by the Board of Commissioners of Public Lands. Earnings from the Fund are distributed to all public K-12 schools in the state and are used by school libraries to purchase materials such as books, newspapers, and computers.

If you have a question or complaint regarding an insurance company or agent you can use the online complaint form on our website, [oci.wi.gov](https://oci.wi.gov), or contact OCI at 1-800-236-8517.

## **Allegations and Actions Against Agents**

Dale Brumbaugh, 22879 Zion Pkwy., Oak Grove, MN 55005, had his application for an insurance license denied for 60 days. This action was taken based on allegations

of having an administrative action taken by the State of Minnesota, failing to disclose the administrative action on a licensing application, and failing to report the administrative action while previously licensed.

Daniel J. Burke, 29 Chelsea Pk., Pittsford, NY 14534, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Shana Chism, 216 Ward St, Hot Springs, AR 71913, was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to timely disclose to OCI administrative actions taken by the states of South Dakota and California.

Christopher Chung, 1078 S Starr Rd., Apache Junction, AZ 85119, was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to timely disclose to OCI administrative actions taken by the states of Louisiana, Washington, Virginia, and California.

Joshua Davis, 2907 Webster St., Racine, WI 53403, had his application for an insurance license denied for 31 days. This action was taken based on allegations of having a criminal conviction that may be substantially related to insurance marketing.

Marisha S. Davis, 5675 W Brown Deer Rd., Apt. 204, Brown Deer, WI 53223, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Mark R. Devereux, 853 156th Ave., New Richmond, WI 54017, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Franklin J. Ellefson, 3769 Glendale Ave., Green Bay, WI 54313, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Richard M. Faber, 1486 Navigator Way, Unit 19, Hobart, WI 54115, had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the State of Wisconsin on a licensing application despite a previous warning.

Nathen K. Her, 10324 W Rae Ave., Milwaukee, WI 53225, had his insurance license

revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Andrew R. Hoell, N50W15449 Honey Suckle Ln., Menomonee Falls, WI 53051, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

James J. Hrouda, 4330 Ridgeway Ave., Racine, WI 53405, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Carlin J. Kaufman, 31340 Woodland Ave., Eau Claire, WI 54701, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Wonjoon Kim, 919 N 17th St., Apt 307, Milwaukee, WI 53233, agreed to the issuance of a conditional, non-renewing license. This action was taken based on allegations of having limited employment authorization from the U.S. Department of Homeland Security.

Scott A. Kindberg, 1505 W Veterans Pkwy., Marshfield, WI 54449, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Michael J. Kroll, 4110 S Lake Dr., Apt. 233, Saint Francis, WI 53235, had his application for an insurance license denied for 30 days. This action was taken based on allegations of failing to disclose a deferred criminal prosecution on a licensing application.

Thomas E. LaChance, 200 N 165th St., Brookfield, WI 53005, had his application for an insurance license denied. This action was taken based on allegations of having a previous insurance license revocation, failing to disclose an administrative action taken by the State of Tennessee on a licensing application, and having a history of delinquent tax warrants.

Devonta Moore, 1826 Union St., Charlotte, NC 28205, was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to timely disclose to OCI administrative actions taken by the states of Louisiana, Virginia, and New York.

Matthew S. Perleberg, PO Box 487, Keshena, WI 54135, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Mykelia L. Putman, 3939 Rosemeade Pkwy., Apt. 3315, Dallas, TX 75287, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Colton M. Reidman, 311 Washington Ave., Fredonia, WI 53021, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Jennifer A. Reilly, 4112 N Croatan Hwy., Kitty Hawk, NC 27949, was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to timely disclose to OCI administrative actions taken by the states of Idaho, West Virginia, and Louisiana.

Sean Riemenapp, 2719 Tami Tr., Fitchburg, WI 53711, had his application for an insurance license denied. This action was taken based on allegations of having criminal convictions that may be substantially related to insurance marketing type conduct, failing to disclose criminal convictions on a licensing application, providing false information on an application form, and failing to respond promptly to inquiries from OCI.

Michael E. Rivera, 725 W Lapham Blvd., Apt. 8, Milwaukee, WI 53204, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Scott T. Rugotzke, 2918 Pine Lodge Rd., Eau Claire, WI 54701, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Bernard J. Schlaeger III, 563 W Red Pine Cir., Dousman, WI 53118, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Aaron W. Schlicht, 1431 E Sommers Dr., Oak Creek, WI 53154, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Igor Shaykevich, 2307 W Club View Dr., Glendale, WI 53209, agreed to pay a forfeiture of \$9,999.00. This action was taken based on allegations of using misleading advertisements and selling unsuitable annuities.

Michael Shillin, 19062 62nd Ave., Chippewa Falls, WI 54729, had his insurance license summarily suspended. This action was taken based on allegations of committing insurance fraud.

Jerome Sorensen, 500 Hill Ave., Star Prairie, WI 54026, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Nicholas J. Stopar, 114 E Paradise Dr., Apt. 217, West Bend, WI 53095, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Angela Tolbert, c/o Alorica Customer Care, LLC, 301 N Adams St., Ste. 200, Green Bay, WI 54301, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Roberto Torres, 2345 Donegan Pl., Orlando, FL 32826, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Linda L. Tougas, 450 Main St., Lino Lakes, MN 55014, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Terrance R. Williams, 302 Nautilus Dr., Apt. 305, Madison, WI 53705, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Karie Yang, aka Pai Yang, 1306 Morris Ave., Green Bay, WI 54304, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Veelaphong Yang, 3334 White Oaks Ln., Woodbury, MN 55125, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Kerri L. Zergoski, PO Box 186, Springfield, WI 53176, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

### **Allegations and Actions Against Companies**

Arch Insurance Company, 2345 Grand Blvd., Ste. 900, Kansas City, MO 64108, agreed to pay a forfeiture of \$1000.00 and consumer restitution of \$1,188.68. These actions were taken based on allegations of mishandling a travel insurance claim.

Missouri General Insurance Agency, Inc., 1227 Fern Ridge Pkwy., St. Louis, MO 63141, had its insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

New Life Agency, Inc., 79301 Country Club Dr., Ste. 202, Bermuda Dunes, CA 92203, had its insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Wageworks, Inc., 4609 Regent Blvd., Ste. 100, Irving, TX 75063, had its insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.