

Office of the Commissioner of Insurance: Administrative actions March 2022

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Madison, Wis. — The Office of the Commissioner of Insurance (OCI) is responsible for administering and enforcing the insurance laws of Wisconsin. This includes monitoring the financial and marketing practices of individuals and companies. Each month, OCI publishes the administrative actions it has taken against these entities. The actions are issued by OCI when licensing applicants, or licensed individuals or companies have violated Wisconsin insurance statutes or regulations. In some cases, the individual or company denied the stated allegations but consented to the action taken. OCI strives to ensure fair and honest business practices to protect Wisconsin insurance consumers through this type of transparency. Copies of the administrative orders may be viewed online at ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci.

Any forfeitures paid are deposited in Wisconsin's Common School Fund administered by the Board of Commissioners of Public Lands. Earnings from the Fund are distributed to all public K-12 schools in the state and are used by school libraries to purchase materials such as books, newspapers, and computers.

If you have a question or complaint regarding an insurance company or agent you can use the online complaint form on our website, oci.wi.gov, or contact OCI at 1-800-236-8517.

Allegations and Actions Against Agents

Stacey A. Adams, N3702 Van Treeck Trl., Stop 1, Sheboygan Falls, WI 53085, had her insurance license revoked. This action was taken based on allegations of owing

delinquent Wisconsin taxes.

Matthew M. Cyr, 941 Rumley Run, De Forest, WI 53532, agreed to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to disclose an administrative action on a licensing application; failing to timely pay consumer restitution as ordered, and providing false or misleading information to OCI regarding restitution payment.

Bryce H. Davis, 179 Red Oak St., Poplar Grove, IL 61065, was ordered to pay a forfeiture of \$1,000.00. This action was taken based on allegations of failing to disclose a criminal conviction on previous licensing applications.

Franklin J. Ellefson, 3769 Glendale Ave., Green Bay, WI 54313, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Jeffrey L. Esser, 361 W Swan Cercle, Apt. 3001, Oak Creek, WI 53154, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Nicole R. Etter, 4119 N Woodburn St., Shorewood, WI 53211, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Cassandra A. Evans, 3407 Wild Rye Ln., Apt. 4, Memphis, TN 38115, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Amanda R. Foster, 2721 N University Dr., Apt. 212, Waukesha, WI 53188, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

David E. Gilliam, 225 E Henry Clay St., Apt. 4, Whitefish Bay, WI 53217, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Julien Golden, 3140 N 28th St., Milwaukee, WI 53216, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Sarah Goldman, 11414 West Park Pl., Unit #202, Milwaukee, WI 53224, had her application for a public adjuster registration denied. This action was taken based on allegations of providing false, misleading, or incomplete information on a registration application and during the application process, being named in a civil lawsuit alleging fraudulent, coercive, or dishonest practices in the conduct of business.

Matthew G. Huftalin, 6272 Cunningham Rd., Rockford, IL 61102, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Mary A. Jablonski, 5878 Lochinvars Trl., Marshall, WI 53559, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Jeremiah R. Johnson, 3019 N 47th St., Milwaukee, WI 53210, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Najja McCoy, 5265 N Teutonia Ave., Milwaukee, WI 53209, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Elizabeth Mengo, 224 W Maple St., Silver Lake, WI 53170, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Alexis Phillips, 2607 Beverly Hills Dr., Eau Claire, WI 54701, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Donald L. Pierce, 439 S. Huron Rd., Green Bay, WI 54311, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Steven J. Pratt, 316 6th Ave., Stevens Point, WI 54481, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Derek R. Ray, 1219 E Greenbriar Dr., Appleton, WI 54911, had his insurance license

revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Joseph F. Sullivan, 15040 Watertown Plank Rd., Elm Grove, WI 53122, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Jesendra G. Tatum, 1315A S 45th St., West Milwaukee, WI 53214, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Hue T. Vang, 6422 W Fond du Lac Ave., Milwaukee, WI 53218, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Kirsten VanNest, 218 Wilson Way, Marshfield, MO 65706, had her application for an insurance license denied. This action was taken based on allegations of failing to disclose an administrative action taken by the State of Wisconsin on a licensing application, having a criminal conviction that may be substantially related to insurance marketing type conduct, and failing to apply for and obtain a federal crime waiver.

Mindy E. Waldera, 18379 Arrowhead Rd., Mabel, MN 55954, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Catarina Williams, 85 S Oak St., Apt. 113, Platteville, WI 53818, had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application and having a criminal conviction that may be substantially related to insurance marketing type conduct.

Erika R. Wold, 789 210th Ave., Somerset, WI 54025, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Kenneth J. Zipperer, 1705 Eagle Valley Ln., Wausau, WI 54403, agreed to the revocation of his Wisconsin insurance license. This action was taken based on allegations of having criminal convictions that may be substantially related to

insurance marketing type conduct and demonstrating practices in the conduct of the business of insurance that endanger the legitimate interest of customers and the public.

Allegations and Actions Against Companies

Austin Mutual Insurance Company, 15490 101st Ave. N, Maple Grove, MN 55396, agreed to pay a forfeiture of \$5,000.00 and agreed to take corrective actions regarding altered terms renewals and record retention. These actions were taken based on allegations of issuing improper altered terms renewals and failing to retain policy records.

Insurance Supermarket, Inc., 1951 NW 7th Ave., Ste. 600, Miami, FL 33136, had its insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Ken Toureene Agency, Inc., 10909 W Bluemound Rd., Wauwatosa, WI 53226, had its insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.