

Office of the Commissioner of Insurance: Administrative actions October 2022

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Madison, Wis. — The Office of the Commissioner of Insurance (OCI) is responsible for administering and enforcing the insurance laws of Wisconsin. This includes monitoring the financial and marketing practices of individuals and companies. Each month, OCI publishes the administrative actions it has taken against these entities. The actions are issued by OCI when licensing applicants, or licensed individuals or companies have violated Wisconsin insurance statutes or regulations. In some cases, the individual or company denied the stated allegations but consented to the action taken. OCI strives to ensure fair and honest business practices to protect Wisconsin insurance consumers through this type of transparency. Copies of the administrative orders may be viewed online at ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci.

Any forfeitures paid are deposited in Wisconsin's Common School Fund administered by the Board of Commissioners of Public Lands. Earnings from the Fund are distributed to all public K-12 schools in the state and are used by school libraries to purchase materials such as books, newspapers, and computers.

If you have a question or complaint regarding an insurance company or agent you can use the online complaint form on our website, oci.wi.gov, or contact OCI at 1-800-236-8517.

Allegations and Actions Against Agents

Jay R. Benson, W1878 County Rd. S, Plum City, WI 54761, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin

taxes.

Tyrre A. Burks, c/o Players Health, 718 Washington Ave. N, Ste. 402, Minneapolis, MN 55401, agreed to pay a forfeiture of \$500.00 and agreed to timely report and disclose all administrative actions taken in any jurisdiction. These actions were taken based on allegations of failing to fully disclose administrative actions on a licensing application and failing to timely report them while licensed.

Waleed Butt, 7594 NW 70th Way, Parkland, FL 33067, was ordered to pay a forfeiture of \$1,000.00 and was ordered to provide all information requested by OCI. These actions were taken based on allegations of failing to provide required information related to a consumer complaint investigation and failing to maintain current residential, business, mailing, and email addresses with OCI.

Melissa N. Cabrera, 610 Edith Blvd. SE, Albuquerque, NM 87102, had her insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Julia Chavis, 13922 Painted Bunting Ln., Riverview, FL 33579, had her insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Jeremy Clickner, 20646 Belvidere Ave., Fairview Park, OH 44126, had his insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Kenneth C. Cochrane, 531 Vine St., Wisconsin Dells, WI 53965, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Guillermo Cruz, 662 S Military Trl., Deerfield Beach, FL 33442, was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of using high pressure sales tactics and making misleading statements regarding a Medicare Advantage insurance plan.

Kylee Geiger, 817 Church St., Beloit, WI 53511, had her application for an insurance license denied. This action was taken based on allegations of failing to disclose alias names and criminal convictions on a licensing application, failing to respond to inquiries from OCI, and failing to participate as directed at an administrative

hearing.

Keilen Gordon, 12707 Ashford Knoll Dr., Houston, TX 77082, had her insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Mardy Gould, 1033 Larkspur Loop, Jacksonville, FL 32259, had his insurance license revoked. This action was taken based on allegations of failing to respond to inquiries from OCI, using misleading advertising, failing to report administrative actions, failing to answer a Notice of Hearing, and failing to appear as directed at an administrative proceeding.

Robert J. Grzyb, 2324 Cleveland St., Eau Claire, WI 54703, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Victoria Jackson, 3375 Georgia St., Gary, IN 46409, had her insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Morgan L. McCall, 14832 NW Expy., Piedmont, OK 73078, had her insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Lavon McCullough, 1202 McKenna Blvd., Apt. 212, Madison, WI 53719, had his insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Aaron T. Paul, 1835 S Perimeter Rd., Ste. 165, Fort Lauderdale, FL 33309, was ordered to pay a forfeiture of \$500.00 and was ordered to provide information related to a consumer complaint. These actions were taken based on allegations of failing to timely respond to inquiries from OCI.

Robert F. Ryan, 208 S 3rd St., Delavan, WI 53115, had his application for an insurance license denied. This action was taken based on allegations of failing to provide documentation required to complete a licensing application, having a history of administrative actions, making material misrepresentations and omitting information on a licensing application, demonstrating financial irresponsibility in the conduct of business, having criminal convictions that may be substantially related

to insurance marketing type conduct, and failing to timely respond to inquiries from OCI.

Nicole R. Siekert, 853 Fielding Ln., Hartland, WI 53029, had her insurance license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

DeAna N. Vargas-McCarthy, 8730 N Himes Ave., Unit 1108, Tampa, FL 33614, agreed to the permanent surrender of her Wisconsin insurance license. This action was taken based on allegations of failing to timely respond to inquiries from OCI.

Matthew Vega-Sanz, 1340 S Dixie Hwy., Apt. 618, Coral Gables, FL 33156, had his insurance license revoked. This action was taken based on allegations of failing to timely pay an ordered forfeiture.

Allegations and Actions Against Companies

American Financial Security Life Insurance Company, 150 E Palmetto Park Rd., Ste. 450, Boca Raton, FL 33432, was ordered to pay a forfeiture of \$1,000.00. This action was taken based on allegations of failing to pay a Wisconsin Insurance Security Fund (WISF) assessment.

Elips Life Insurance Company, 211 Main St., Webster, MA 01570, was ordered to pay a forfeiture of \$1,000.00. This action was taken based on allegations of failing to pay a Wisconsin Insurance Security Fund (WISF) assessment.

Foresight Services Group, Inc., 2250 Bush Dr., McKinney, TX 75070, had its vehicle protection warrantor license suspended. This action was taken based on allegations of failing to file and pay an annual renewal registration fee.

GM Insurance Group, LLC, 1125 Scyphers St. NE, Palm Bay, Florida 32905, agreed to the issuance of a two-year conditional intermediary firm insurance license having certain reporting and disclosure requirements. This action was taken based on allegations of failing to disclose administrative actions taken by the states of Florida and Oklahoma on a licensing application, failing to comply with the terms of a warning letter, and failing to timely disclose the Oklahoma administrative action while previously licensed.

Hawaii Mainland Administrators, LLC, 1600 W Broadway Rd., Ste. 300, Tempe, AZ 85282, had its application for an Employee Benefits Plan Administrator (EBPA)

insurance license denied. This action was taken based on allegations of failing to timely disclose to OCI administrative actions taken by the states of Maryland, Nevada, and Kansas while previously licensed; failing to disclose an administrative action taken by the State of Nevada on a licensing application, and violating a previous OCI warning letter.