

Office of the Commissioner of Insurance: Administrative actions February 2026

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Madison, Wis. — The Office of the Commissioner of Insurance (OCI) is responsible for administering and enforcing the insurance laws of Wisconsin. This includes monitoring the financial and marketing practices of individuals and companies. Each month, OCI publishes the administrative actions it has taken against these entities. The actions are issued by OCI when licensing applicants, or licensed individuals or companies have violated Wisconsin insurance statutes or regulations. In some cases, the individual or company denied the stated allegations but consented to the action taken. OCI strives to ensure fair and honest business practices to protect Wisconsin insurance consumers through this type of transparency. Copies of the administrative orders may be viewed online at ociaccess.oci.wi.gov/OrderInfo/OrdInfo.oci.

Any forfeitures paid are deposited in Wisconsin's Common School Fund administered by the Board of Commissioners of Public Lands. Earnings from the Fund are distributed to all public K-12 schools in the state and are used by school libraries to purchase materials such as books, newspapers, and computers.

If you have a question or complaint regarding an insurance company or agent you can use the online complaint form on our website, oci.wi.gov, or contact OCI at 1-800-236-8517.

Allegations and Actions Against Agents

Jaylah D. Askew, 15511 Jessie Parker Rd., Sugar Land, TX 77498, was ordered to pay a forfeiture of \$2,000.00. This action was taken based on allegations of failing

to timely report to OCI an administrative action taken by the State of Indiana and failing to respond to an investigative demand.

Katrina N. Avery, 11127 Barker West Dr., Cypress, TX 77433, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Bradley Bahan, 3362 Garden Bar Rd., Lincoln, CA 95648-9752, agreed to pay a forfeiture of \$500.00. This action was taken based on allegations of borrowed NPN laws/rules.

Alexander Cook, 5930 Coral Lake Dr., Margate, FL 33063-5853, had his insurance license revoked. This action was taken based on allegations of failing to pay a previous forfeiture when due, failing to respond, and other insurance violations.

Frank Crivello, 2385 Northside Dr., Ste. 200, San Diego, CA 92108-2702, agreed to pay a forfeiture of \$500.00. This action was taken based on allegations of borrowed NPN laws/rules.

Robert Dixon, 2545 S. 44th St., Apt. 22, Milwaukee, WI 53220, had his insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Patricia A. Ewer, 624 130th St., Amery, WI 54001, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Ava D. Ford, 7626 W. Knightsbridge Dr., Mequon, WI 53097, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Enmanuel Garcia Colon, 872 Smithfield Ave., Lincoln, RI 02865-3551, agreed to a voluntary surrender of his non-resident Wisconsin insurance license.

Grayson D. Hill-Boll, 717 Churchill St., Waupaca, WI 54981, had his insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Jasmine Jasso, 175 Berkeley St., Boston, MA 02116, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent

Wisconsin taxes.

Thomas L. Joost, 331 N. 50th St., Milwaukee, WI 53208, had his insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Donald W. Kiley, 822 Jordan Rd., De Pere, WI 54115, had his insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Kimberly A. Kolesari, 16805 W. Cleveland Ave., New Berlin, WI 53151, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Stephanie Michel, 2783 Elmwood Rd., Suamico, WI 54313, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Omar Mitchell, 3538 Creek Meadows Dr., Pickerington, OH 43147, agreed to the voluntary surrender of his insurance intermediary license. This action was taken based on allegations of failing to respond to inquiries by OCI.

Fabio Muhameti, 310 E. South Blvd., Troy, MI 48085, agreed to permanently surrender his insurance intermediary license. This action was taken based on allegations of making misrepresentations in connection with insurance solicitations and sales.

Traci S. Onsgard, PO Box 62, La Crosse, WI 54602-0062, had her insurance license revoked. This action was taken based on allegations of failing to pay a previous forfeiture when due, failing to respond, and other insurance violations.

Scott Pederstuen, 924 Center St., Boyceville, WI 54725, had his insurance license revoked. This action is based on allegations of failure to pay a previous forfeiture when due and failure to respond.

Frederick Phelan, 6230 Pebblebrook Ct., Lincoln, NE 68516, agreed to a one-year probationary period on his insurance license. This action was taken based on allegations of having an administrative action taken by the Financial Industry Regulatory Authority.

Lakeesha Robinson, 3801 Southern St., Little Rock, AR 72206, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Rosibel Solis Gomez, 9668 W. Arch Ave., Milwaukee, WI 53224, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Jessica K. Toalino, 3722 Wilshire Ln., Madison, WI 53714, had her insurance intermediary license revoked. This action was taken based on allegations of owing delinquent Wisconsin taxes.

Joessy Torres, 3646 SW 162nd Ave., Miramar, FL 33027-4133, had their insurance application denied. This action was taken based on allegations of a criminal conviction substantially related to insurance marketing-type conduct and failing to disclose administrative actions on an insurance license application.

Wardean Whitt, 13620 Ranch Rd. 620 N., Ste. A250, Austin, TX 78717, had his application for an insurance license denied. This action was taken based on allegations of his insurance license revocation due to fraud and previous administrative actions denying his insurance license.

Sakai Wilson, 330 3rd St. S., Unit 304, Saint Petersburg, FL 33701-4255, was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to timely report an administrative action taken by another state.

Allegations and Actions Against Companies

USAA General Indemnity Company, 9800 Fredericksburg Rd., San Antonio, TX 78288, was ordered to pay a forfeiture of \$500.00 and reconsider a previously denied claim. This action was taken based on allegations of misrepresenting the coverage limitations of a covered vehicle.