

State of Wisconsin • DEPARTMENT OF REVENUE

2135 RIMROCK ROAD • P.O. BOX 8933 • MADISON, WISCONSIN 53708-8933 • 608-266-6466 • FAX (608) 266-5718 http://www.revenue.wi.gov

Scott Walker Governor **Richard G. Chandler** Secretary of Revenue

FOR IMMEDIATE RELEASE February 27, 2017

CONTACT: Casey Langan, Communications Director 608.266.2300 or <u>DORCommunications@wisconsin.gov</u>

Wisconsin Department of Revenue Targets Fraud and Identity Theft

Anti-Fraud Initiatives Save Taxpayers \$255 Million Over Six Years

More than \$63 million in fraudulent and erroneous refunds and credits were blocked last tax season thanks in part to the Wisconsin Department of Revenue's use of identity verification tools.

"We are vigilant in our efforts to safeguard the refunds and identities of tax filers with enhanced ID verification tools," said Richard Chandler, Wisconsin Department of Revenue Secretary.

"As reports of cybercrimes and identity theft become more common, the DOR prevents fraudulent activity by diligently reviewing filed tax returns to protect our citizens," Sec. Chandler said. "Our systems are secure, however when fraudsters steal your identity from other sources, they may try to file a fraudulent tax return."

"We ask tax filers to allow at up to 12 weeks processing time this season as we leverage our ID verification tools to ensure their refund is not going to someone who's stolen their personal, confidential information," Chandler added.

How ID Verification Works

The Wisconsin Department of Revenue uses analytics to identify returns that indicate possible identity theft. When this happens, the DOR sends a letter to the tax filer asking them to complete a quiz, enter a Personal Identification Number (PIN), or submit documentation to confirm their identity. The unique PINs are a tool the DOR began using last year to help safeguard tax filers.

	DOR ID Verification Tools – Agency Sends Letter to Taxpayer If Possible Identity Theft				
C	Quiz	Unique PIN	Provide Documentation	See If Your Return Has Been Filed	
•	Short, four question quiz Questions are based upon info only taxpayer should know	 Used solely to verify your identity Can be entered online or by calling DOR Customer Service 	 Taxpayers submit documents that confirm their identity 	 Go to <u>www.revenue.wi.gov</u> Click on "Was your 2016 tax return filed" under <i>Quick Links</i> Results: If you <u>have not</u> yet filed but our website says we have a tax return, follow the instructions online. If you have filed, but our application doesn't show a return, don't worry because it may still be processing. 	

During the past six tax seasons, the Department stopped more than \$255 million in potential fraud. The increase is due to the DOR's continuous expansion of its anti-fraud efforts and tools as more cybercriminals attempt fraud. For more information, visit the DOR's <u>Protecting Taxpayers page</u>.

DOR Anti-Fraud Efforts		
Fiscal Year	Total Savings	
2016	\$63,043,527	
2015	\$57,786,246	
2014	\$49,659,865	
2013	\$30,173,245	
2012	\$25,738,269	
2011	\$29,054,408	
Total Six Year Savings	\$255,455,560	
2010	\$18,604,585	
2009	\$18,084,318	
2008	\$13,881,956	
2007	\$10,137,308	
2006	\$10,366,656	
Previous Five Year	\$71,074,823	
Savings		

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