

FOR IMMEDIATE RELEASE

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North Shore Healthcare Centers Earn 2019 AHCA/NCAL Bronze National Quality Award

[Glendale, WI] – North Shore Healthcare is proud to announce that 20 of its skilled nursing facilities in Wisconsin and one facility in Minnesota have been recognized as 2019 recipients of the *Bronze – Commitment to Quality Award* by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). The award recognizes the individual centers for their commitment to improving the lives of residents through quality care. The distinction is the first of three progressive award levels through the AHCA/NCAL National Quality Award Program. The program, presented by the leading association in long term and post-acute care, honors association members across the country that have demonstrated their dedication to improving quality of care for seniors and persons with disabilities.

The following North Shore Healthcare centers have received the recognition:

Court Manor Health Services	Mercy Health Services	St. Francis Health Services
Delavan Health Services	Randolph Health Services	Sturgeon Bay Health Services
Elroy Health Services	Rochester West Health Services	Three Oaks Health Services
Florence Health Services	Rib Lake Health Services	Tomahawk Health Services
Hammond Health Services	Shawano Health Services	Twin Ports Health Services
Hayward Health Services	Sheboygan Health Services	Wausau Manor
Meadow View Health Services	Sheboygan Progressive Care Center	Willowdale Health Services

“This is an exciting time for North Shore. The teams at each of our centers have committed themselves to the pursuit of quality improvement and having the recognition from AHCA/NCAL further encourages us to move forward on this journey,” says David Mills, Chief Executive Officer of North Shore Healthcare. “At the heart of what we do are our residents. We take that responsibility very seriously and have made it our mission to ensure the services we provide exceed their expectations.”

“On behalf of our member facilities around the state of Wisconsin, I am pleased to congratulate the entire North Shore Healthcare Team on the significant achievement of having 20 facilities recognized with Bronze National Quality Awards,” said John Vander Meer, President and CEO of the Wisconsin Health Care Association and the Wisconsin Center for Assisted Living (WHCA/WiCAL), the state affiliate for AHCA/NCAL. “The National Quality Awards are a journey to advance the quality of care that our state’s frail elderly and people with disabilities receive. This award is an important acknowledgement of the hard work and great care that North Shore caregivers offer every day in each of these communities.”

The Award Program has three levels: Bronze, Silver, and Gold. As a recipient of the *Bronze - Commitment to Quality Award*, each of the centers may now move forward in developing approaches and achieving performance levels that meet the *Silver - Achievement in Quality Award* criteria.

The awards will be presented during AHCA/NCAL’s 70th Convention & Expo in Orlando, Florida, October 13-16, 2019.

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About North Shore Healthcare

North Shore Healthcare and its facilities proudly serve communities in Wisconsin, Minnesota, and North Dakota by offering long-term skilled nursing care, short-term rehabilitation, and assisted living facilities. With organizational values such as trust, engagement, competence, respect, and passion, North Shore is dedicated to being the right choice for families and employees by establishing a culture that reinforces the values necessary to be the premier health services provider and employer in each of the communities they serve. To learn more, visit www.nshorehc.com

About AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 13,700 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahca.org or www.ncal.org.

About WHCA/WiCAL

The Wisconsin Health Care Association (WHCA) is a non-profit organization dedicated to representing, protecting and advancing the interests of Wisconsin's long-term and post-acute care provider community and the residents they serve. The Wisconsin Center for Assisted Living (WiCAL) is a division of WHCA that advocates for assisted living facilities by helping our members provide the highest quality services to the Badger State's frail and elderly citizens. Together, WHCA/WiCAL is the most representative long-term care association in Wisconsin.

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