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WPS partners with TriWest Healthcare Alliance on contract to administer Community Care Network in Region 4 for Veterans Affairs

MADISON, Wis.—Aug. 8, 2019— WPS Military and Veterans Health today announced that it is one of the major subcontractors supporting the contract awarded to TriWest Healthcare Alliance by the Department of Veterans Affairs (VA) to administer its new Community Care Network (CCN) serving military veterans across Region 4.

"WPS has a successful record of working with TriWest on the Patient-Centered Community Care (PC3) and Veterans Choice programs," said Dave Marshall, Executive Vice President of WPS Military and Veterans Health. "We look forward to continuing to partner with TriWest to serve our nation's veterans. I extend thanks to our WPS employees for their outstanding performance in supporting the VA programs."

TriWest administers the VA's Patient-Centered Community Care program in all 50 states, the Pacific Islands, Puerto Rico, and the U.S. Virgin Islands. WPS has worked with TriWest to provide claims processing services in support of TriWest's current VA contract, which will continue under TriWest's new CCN contract with VA for Region 4.

The geographic area of responsibility in Region 4 will include: Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Texas, Utah, Washington, and Wyoming.

The new CCN contract will connect veterans to community health care providers when the VA is unable to provide those services directly. With the new contract, TriWest will be responsible for building out and maintaining a network of community health care providers, paying claims, and providing customer service in support of the VA's health care mission. Other optional functions include appointment scheduling, care coordination, case management, and disease management services.

"At TriWest, it has been our privilege to serve the health care needs of the veteran and military community for over two decades. We are humbled to have the opportunity through this contract to continue our work alongside the VA, through which we have served 1.8 million veterans with the provision of 11.9 million appointments from our network of over 1.1 million providers, as we continue to partner with WPS MVH for the next generation of our work in serving our nation's veterans," said David J. McIntyre Jr., President and CEO of TriWest Healthcare Alliance.

To learn more about the Community Care Network through the Department of Veterans Affairs, visit: www.triwest.com. Veterans can visit www.va.gov to learn about eligibility.

About WPS Health Solutions

WPS Health Solutions is a nationally regarded government contractor and a leading Wisconsin not-for-profit health insurer. The WPS Health Insurance division offers affordable health plans and benefits administration. The WPS Government Health Administrators division administers Part A and B Medicare benefits for millions of seniors in multiple states, and the WPS Military and Veterans Health division serves millions more members who are active in the U.S. military, veterans and their families. In 2019, the international Ethisphere® Institute named WPS one of the World's Most Ethical Companies® for the 10th straight year. For more information, please visit wpshealthsolutions.com.